

Broker Evaluation Scorecard

| Broker: | | |
|-----------------------------|--|--|
| | | |
| Knowledge of Industry | | |
| Knowledge of Account | | |
| Account Team Qualifications | | |
| Responsiveness | | |
| Timeliness | | |
| Credibility | | |
| Commitment | | |
| Claims Handling | | |
| Accuracy | | |
| Results | | |

Directions:

- 1. Assign a priority rating for each criteria (1 most important and 10 least important).
- 2. Assign a score to each criterion (1 lowest to 10 at the highest score).

Total

3. Add scores for total grade.

Grading:

Organization:

75+ Exceeds exptectations55-69 Meets expectations

54 or less Does not meet expectations

4. When analyzing scores consider the priority rating in evaluating the broker.

Helping nonprofits benefit from risk

Risk Management for Associations and Nonprofits